

Home Care Package Fees and Charges

As an independent, not-for-profit, approved Home Care Package (HCP) provider, serving the community for thirty years, we are well placed to provide the 'best fit' care options for you. Our team has an extensive understanding of how the government health care system works and how to utilise your package funds to get the best support for you based on your needs.

Home Care Packages are designed to assist you to stay living independently in your home. There are four package levels available to support you as your needs change and additional support is required.

We aim to keep our fees and charges as low as possible, being below the market average, with no hidden or exit fees. We will advise you with four weeks' notice when there is any adjustment to your fees. All other costs will be discussed with you as relevant to your individual Home Care plan.

Total HCP Management Fees

Our Total HCP Management fees include both Care, and Package Management and our fees are below the industry median prices and we only charge you for what you use, with no exit fees or other hidden charges.

All providers are required to separate out the fees related to care, and those for package management. Below is an overview of the types of inclusions you can expect from Provideda.

Package Management includes

Administration, quality and compliance of your HCP services. For example:

- Working with you to create your home care package budget.
- Coordinating and scheduling your care supports and services Regular liaison with providers to deliver your services .
- Buying equipment and aids related to your care, as well as arranging allowable home modifications.
- Ensuring all staff and providers are trained, qualified and suitable to manage your care package.

Care Management includes

- Planning your supports and coordinating your services, through to helping you simplify and navigate the health care system. For example: Liaising with you and others who care for you, to understand all your care and service needs.
- Providing an assessment that considers your needs, goals and aspirations, including actions and emergency planning. If you wish, this can include advance care planning and end of life.
- Developing a care plan that documents strategies to meet your goals and identified risks, and to treat them in a culturally safe and appropriate way.
- Regular review of your care and services along your care journey, or according to any changing needs or circumstances.

Clinical Assessment Fees

Once a year, there is a requirement for an annual clinical assessment that normally takes 2 hours, charged at a \$140 per hour (\$280), and this cost is deducted from your home care package budget.



Proveda Services Price List

Depending on who you choose to provide your services, our prices will vary. Below is a minimum and maximum hourly rate you can expect to pay depending on who you believe will best meet your needs, as well as the common price for the service.

Allied Health	Physiotherapy			Occupational Therapy			Dietitian			Exercise Physiologist			Podiatry		
	Min Price	Max Price	Common Price	Min Price	Max Price	Common Price	Min Price	Max Price	Common Price	Min Price	Max Price	Common Price	Min Price	Max Price	Common Price
	\$180	\$250	\$220	\$175	\$250	\$205	\$130	\$250	\$205	\$105	\$190	\$150	\$83	\$145	\$115
	Speech Therapist			Social Work											
	Min Price	Max Price	Common Price	Min Price	Max Price	Common Price									
	\$140	\$220	\$180	\$140	\$140	\$140									
Home Services	Cleaning			Gardening			Home Maintenance & Modifications								
	Min Price	Max Price	Common Price	Min Price	Max Price	Common Price	Price on application								
	\$55	\$95	\$75	\$55	\$75	\$60									
General Services	Personal Care			Social Support			Meal Preparation			Shopping			Community Access		
	Min Price	Max Price	Common Price	Min Price	Max Price	Common Price	Min Price	Max Price	Common Price	Min Price	Max Price	Common Price	Min Price	Max Price	Common Price
	\$65	\$95	\$85	\$65	\$92	\$85	\$65	\$92	\$85	\$65	\$92	\$85	\$65	\$92	\$85
Clinical Services	Nursing			Psychogeriatric Assessment (PAS)											
	Min Price	Max Price	Common Price	Min Price	Max Price	Common Price									
	\$85	\$190	\$140	\$85	\$85	\$85									
Flexible Respite	Respite														
	Min Price	Max Price	Common Price												
	\$65	\$95	\$85												

Notes: All prices are an hourly rate, service cancellation is a minimum 24 hours, and there may be a travel cost per km incurred for transport. Please check with your care coordinator.

Package	Care Management			Package Management			Proveda Total Fees		
	Weekly*	Monthly*	Annual*	Weekly*	Monthly*	Annual*	Weekly*	Monthly*	Annual*
Level 1	\$35.31	\$153.00	\$1835.95	\$8.92	\$38.67	\$464.05	\$44.23	\$191.67	\$2300.00
Level 2	\$62.11	\$269.13	\$3229.52	\$16.74	\$72.54	\$870.48	\$78.85	\$341.67	\$4100.00
Level 3	\$137.86	\$597.38	\$7168.60	\$34.46	\$149.35	\$1792.2	\$172.32	\$746.73	\$8960.75
Level 4	\$208.98	\$905.57	\$10866.8	\$52.24	\$226.39	\$2716.70	\$261.22	\$1131.96	\$13583.50

* Average

